

**QUALITY AND ENVIRONMENTAL POLICY****KLK's Management declares the following as priority strategies in its management:**

1. To achieve the full satisfaction of its customers through strict compliance with the requirements or contracted work.
2. To maintain a high level of innovation in the development and manufacture of its products and the provision of its services, within the framework of a permanent system of continuous improvement.
3. To commit to the fulfillment of the requirements demanded by the client, the legislation, applicable regulations and other requirements.
4. Commit to environmental protection, sustainable development and pollution prevention, through the use of appropriate materials, their sustainable use, and the provision of controlled/efficient production methods as well as the development of processes and services by competent personnel.
5. Commit to continuous improvement in Quality and Environmental Management as a means to meet the needs and expectations of our customers as well as the improvement of environmental performance.
6. To achieve, as far as possible, the maximum motivation on quality and environment in all its collaborators.
7. To maintain the certification of the systems as external evidence of the commitment to continuous improvement, under the standards: ISO 9001 and ISO 14001.

**In order to achieve these objectives, KLK's Management promotes and encourages the execution of the following actions:**

- Establishment of the Manual, General Procedures and Technical Instructions, as the constant reference for the development of all activities aimed at enabling the Management and moving towards continuous improvement.
- Maintenance of the Management System by means of internal audits, periodic controls and the definition and follow-up of objectives.
- Determination of the non-conformities of the works with the requirements of the contracts and the norms.
- The adequacy of the necessary means to respond to legal requirements and other applicable requirements within the framework of the Management System.
- The Policy, as a frame of reference for the establishment of the objectives, should ensure that all company personnel are fully familiar with the Company's Management Objectives and Policy (set annually in the framework of the Management System review by the Management), through the preparation and training programs developed at all levels of the company.



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Gijón, octubre 2018  
**General Manager**